

JULY–AUGUST 2020

Finding Resilience

[LEADERSHIP & MANAGING PEOPLE](#) MAGAZINE ARTICLE [Adi Ignatius](#)

Highlights from this issue

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Why Employee Experience Initiatives Fall Short

[MANAGING ORGANIZATIONS](#) MAGAZINE ARTICLE

Companies need to focus on how people feel about them, even in a recession.

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Research: CEOs from Working-Class Families Support Less-Labor-Friendly Policies

[LEADERSHIP](#) MAGAZINE ARTICLE [Ramsey Khabbaz](#)

What's the connection?

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The CEO of Slack on Adapting in Response to a Global Crisis

[TECHNOLOGY](#) MAGAZINE ARTICLE [Stewart Butterfield](#)

A global surge in demand during the pandemic highlighted the company's readiness.

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Learning from the Future

[MANAGING UNCERTAINTY](#) MAGAZINE ARTICLE [J. Peter Scoblic](#)

How to make robust strategy in times of deep uncertainty

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“What Is the Next Normal Going to Look Like?”

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A roundtable with five top executives

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Helping Your Team Heal

MANAGING UNCERTAINTY MAGAZINE ARTICLE David Kessler

Leaders must recognize people's grief and assist them in finding meaning.

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A Better Way to Onboard AI

TECHNOLOGY MAGAZINE ARTICLE Boris BabicDaniel L. ChenTheodoros EvgeniouAnne-Laure Fayard

Understand it as a tool to assist rather than replace people.

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A New Prescription for Power

LEADERSHIP MAGAZINE ARTICLE Elizabeth Long LingoKathleen L. McGinn

Spend less time exerting control and more time mobilizing energy and commitment.

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What's Your Negotiation Strategy?

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Here's how to avoid reactive dealmaking

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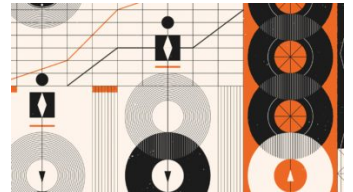


Harnessing Everyday Genius

CHANGE MANAGEMENT MAGAZINE ARTICLE Gary HamelMichele Zanini

How Michelin gives its frontline teams the power to make a difference

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Sarcasm, Self-Deprecation, and Inside Jokes: A User's Guide to Humor at Work

PSYCHOLOGY MAGAZINE ARTICLE Brad BitterlyAlison Wood Brooks

Some leaders use humor instinctively; many more could wield it purposefully.

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Make the Most of Your Relocation

MANAGING YOURSELF MAGAZINE ARTICLE Prithwiraj (Raj) Choudhury

How to reap the benefits and limit the costs when a job takes you far from home

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Fixing U.S. Politics

ECONOMICS & SOCIETY MAGAZINE ARTICLE Katherine M. GehlMichael E. Porter

What business can—and must—do to revitalize democracy



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Growth After Trauma

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Five steps for coming out of a crisis stronger

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Case Study: Stick with a Bad New Job or Cut Your Losses?

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A manager weighs whether to stay for the pay or explore other options.

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True Friends at Work

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The case for making deeper connections with colleagues

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Life's Work: An Interview with Megan Rapinoe

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The captain of the U.S. women's soccer team is an outspoken advocate for social justice.

